

Doc Number: L1-01

Compiled by: JJ Fourie

Revision Number: 02

Effective Date: 01 July 2016

Last Revision Date: 03 January 2020

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Quality Policy Statement

HYDROSCAND QUALITY POLICY STATEMENT

HYDROSCAND: Supplies and distributions hydraulic hose assemblies, hoses, fittings, components and accessories throughout the Southern African region.

We, the employees of **Hydroscand** are committed to deliver products and services that consistently satisfy or exceed our customer expectations by means of implementing a **Quality Management System based on ISO9001:2015.**

To attain this objective, I the undersigned Managing Director, will ensure that the Quality Management System (QMS) is documented, implemented, effective, understood, communicated to all personnel (including external parties), maintained throughout all levels of the company and is available to stakeholders on request.

In the pursuit of this Policy, we will ensure that the following is addressed and adhered to:

- ISO 9001:2015 Quality Management System standards are implemented;
- Product and Services are manufactured and supplied on time to meet their intended purpose and performance criteria, at a competitive price, in conformance with the requirements, expectations and needs of all our customers and thereby strive for improvement in the system;
- Regular reviews of the suitability, adequacy and effectiveness of the QMS are conducted;
- We comply with applicable Legislation and other Requirements of the Region and Country where work is performed;
- There is a commitment to continual improvement;
- We encourage suppliers, customers and contractors to comply with and implement these principles.

In the fulfillment of the above Policy requirements I shall assign adequate resources for Quality Management and shall ensure that personnel are competent to perform their duties with excellence.

JJ Fourie

Managing Director

8-10-2020

Date